

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: A. Wade Cohn, Brian J. Vetter, Arjun Chopra
Assignee: Motive Communications, Inc.
Title: Cross-Channel Communication of Data Collected by Channel-Specific User Interfaces
Serial No.: Unknown Filing Date: Herewith
Examiner: Unassigned Group Art Unit: Unassigned
Docket No.: MTV0013US

Austin, Texas
December 12, 2003

MAIL STOP PATENT APPLICATION
COMMISSIONER FOR PATENTS
P. O. BOX 1450
ALEXANDRIA, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT
37 CFR § 1.97(b)

Dear Sir:

Pursuant to 37 CFR § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Pursuant to 1276 OG 55, wherein the USPTO waived the requirement under 37 CFR 1.98 (a)(2)(i) for submitting a copy of each cited U.S. patent and each U.S. patent application publication, copies of any listed foreign patent documents, pending non-published U.S. patent applications, and non-patent literature are enclosed.

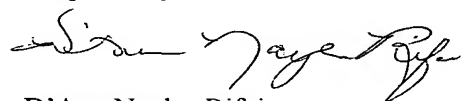
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1. an admission that the documents are necessarily prior art with respect to the instant invention;
2. a representation that a search has been made; or
3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).

EXPRESS MAIL NUMBER:

EV 304737854 US

Respectfully submitted,



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U.S. Department of Commerce, Patent and Trademark Office						Atty Docket No.		Serial No.	
						MTV0013US		Unassigned	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT						Applicant(s)			
(Use several sheets if necessary)						A. Wade Cohn et al.			
						Filing Date		Group	
						Herewith		Unassigned	
U.S. Patent Documents									
*Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate		
	AA	5,506,898	April 9, 1996	Costantini et al.	379	266			
	AB	5,884,032	Nov. 5, 2002	Bateman et al.	395	200.34			
	AC	6,064,730	May 16, 2000	Ginsberg	379	265			
	AD	6,134,318	Oct. 17, 2000	O'Neil	379	266			
	AE	6,263,066	July 17, 2001	Shtivelman et al.	379	266			
	AF	6,279,125	Aug. 21, 2001	Klein	714	38			
	AG	6,477,580	Nov. 5, 2002	Bowman-Amuah	709	231			
	AH								
	AI								
	AJ								
	AK								
Foreign Patent Documents									
							Translation		
		Document	Date	Country	Class	Subclass	Yes	No	
	AL								
	AM								
	AN								
	AO								
	AP								
OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)									
	AQ								
	AR								
	AS								
Examiner			Date Considered						
<p>*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with your communication to applicant.</p>									